



C2M.v2.7.CCB

4.2.1.5. Maintain Measurement Cycle Schedule

Creation Date: April 27, 2009
Last Updated: February 11, 2020

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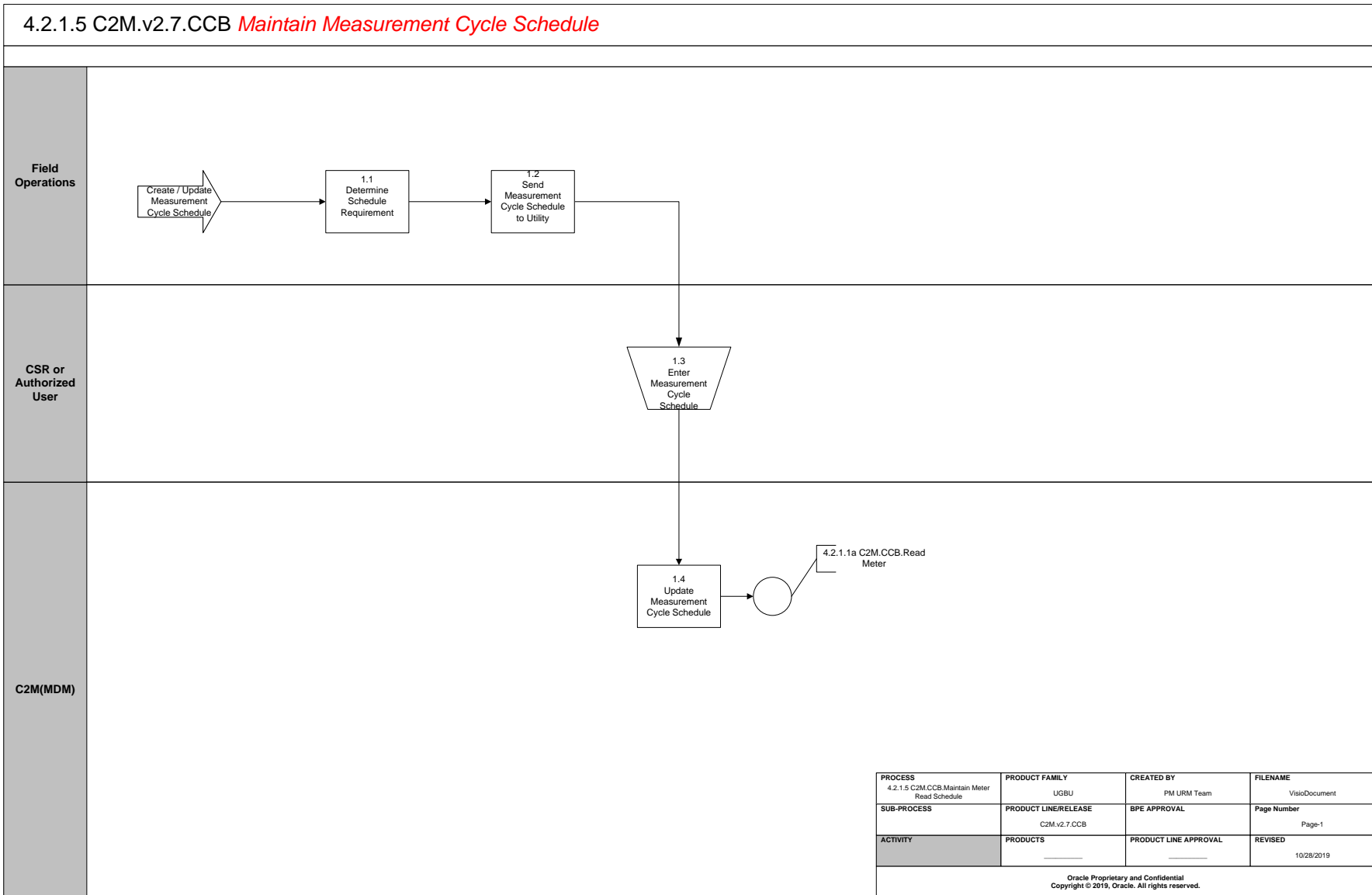
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Brief Description

Business Process: 4.2.1.5.C2M.CCB.Maintain Measurement Cycle Schedule
Process Type: Sub-Process
Parent Process: 4.2 .1.C2M.CCB.Collect and Process Meter Reads and Miscellaneous Charges
Sibling Processes: 4.2.1.1a. C2M.CCB.Read Meter, 4.2.1.2a. C2M.CCB.Load Meter Readings, 4.2.1.3a. C2M.CCB.Validate Meter Read, 4.2.1.4 Manage Consumption Data Reporting, 4.2.1.6. C2M.CCB.Receive External Charges, 4.2.1.7. C2M.CCB.Apply Miscellaneous Charges

This process describes how a measurement cycle schedule is maintained. The measurement cycle schedule defines when service points in a given cycle are to be read. The process is triggered when an update is required to a measurement cycle schedule. The process' output is an updated schedule in C2M(CCB). Changes to the measurement cycle schedule may impact the Bill Cycle Schedules. The actors involved in this process are Field Operators and CSRs or Authorized Users.

Business Process Model



Detail Business Process Model Description

1.1 Determine Schedule Requirements

Actor/Role: Field Operations

Description:

The Field Operations Officer determines requirements for the service schedule. Determination of the schedule requirement involves analysis of measurement cycles, measurement cycle routes and when they should be downloaded, estimated or read by the customer.

1.2 Send Service Schedule to Utility

Actor/Role: Field Operations

Description:

The Field Operations Officer sends the updated measurement cycle schedule to the Utility organization.

1.3 Enter Service Schedule

Actor/Role: CSR or Authorized User

Description:

The CSR or Authorized User receives the updated measurement cycle schedule from Field Operators and updates the service schedule. This is a manual task. There are different data requirements depending on whether it is an update to an existing measurement cycle schedule or it is the creation of a new measurement cycle schedule. This information is entered directly via the [Measurement Cycle Schedule](#) screen.

Configuration required (Y) **Entities to Configure:**

Measurement Cycle
Measurement Cycle Route Type

1.4 Update Service Schedule

Actor/Role: C2M(MDM)

Description:

The updated schedule is stored in C2M(MDM). The Scheduled Selection Date on the Service Schedule will now be used to determine the date the system downloads eligible service points in the nominated cycle. In addition, it will now be used by Billing to determine when a meter read is expected.

Configuration required (Y) **Entities to Configure:**

Measurement Cycle
Measurement Cycle Route Type

Test Documentation related to the Current Process

ID	Document Name	Test Type

Document Control

Change Record

Date	Author	Version	Change Reference
04/27/2009	Nick Birrell	Draft 1a	No Previous Document
05/29/2009	Nick Birrell	Draft 1b	Updates made after review
10/21/10	Geir Hedman		Updated Title and Content page
11/09/10	Yoko Iwahiro		Update business objects and algorithms
12/28/10	Ayelet Lavee		Release review changed Visio names, version, document sibling, Hyperlinks, minor editing
2/9/11	Geir Hedman		Updated Document and Visio
8/4/2013	Don Lee		Updated Document and Visio
09/12/13	Galina Polonsky		Reviewed, Approved
08/27/15	Don Lee		Updated to v2.5
09/10/15	Galina Polonsky		Reviewed, Approved
08/17/17	Ekta Dua		Updated Document and Visio to v2.6
10/09/2017	Jerry Chick		Changed service cycle to measurement cycle
10/20/2017	Galina Polonsky		Reviewed, Approved
6/3/2019	Satya Kalavala		Updated format for v2.7

Attachments:

Measurement Cycle Page



Measurement Cycle
Portal.docx

Bill Cycle



Bill Cycle.doc